

RESERVATION SYSTEM CHANGES

PENALTIES

- Bookings will open 4 days in advance i.e., 7.45am Tuesday for Friday tee times
- By 7pm the day you make the booking you must ring the caddy master and give them the names of all guests
- By 10pm the day you make the booking all names on the booking should be members or named guests already given to the caddy master
- Reservation will be cancelled by the Caddy Master if all names are not on the booking by 10pm the day of the booking
- Bookings may be cancelled by the member without penalty up to 12 noon one day before the date of play

The following 'No-Show' penalties will apply if the booking is not cancelled or one or more players do not show:

- First No-Show – the Caddy Master will send an email to the member outlining the issue and informing them that the following penalties will apply for additional no-shows
- Penalty for second and subsequent No-Shows – the member who made the booking will be penalized as follows:
 - €10 penalty for every no-show on your reservation and
 - Full payment of all relevant green fees i.e., appropriate green fee for B and C member and full green fee for all guests
 - Blocked from booking for one month
- Additional penalty for Third and Subsequent No-Show
 - Blocked from booking for three months

Note: If the cancellation of the reservation is notified from 12 noon until 7:00 p.m. that same day, the penalty will be reduced to € 5.

All penalties will be based on a rolling 6 months period of time